

Don't Get Left Behind! Learn About Medicare's New Nursing Home (NH) Quality Strategy



**Don't Get Left Behind!
Learn About Medicare's New
Nursing Home (NH) Quality Strategy**


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Health Services Advisory Group (HSAG)
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Acronyms: What Do all the Letters Mean?

Term	Meaning
CA	California
CDI	<i>Clostridioides difficile</i> infections
CMS	Centers for Medicare & Medicaid Services
CY	Calendar Year
HSAG	Health Services Advisory Group
MME	Morphine Milligram Equivalents
NH	Nursing home
NHQCC	Nursing Home Quality Care Collaborative
NHSN	National Healthcare Safety Network
QM	Quality Measure
QAPI	Quality Assurance Performance Improvement
QIO	Quality Improvement Organization
SOW	Scope of Work


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Objectives

- Recognize the importance of participating in Medicare's NH quality initiatives
- Describe Medicare's key quality priorities
- Interpret California's Medicare data trends, successes and challenges related to NH quality metrics
- Identify methods to collaborate with HSAG

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What is a Quality Improvement Organization?

Funded by CMS

- Dedicated to improving health quality at the community level
- Ensures people with Medicare and Medicaid get the care they deserve
- Improves care for everyone
- Largest federal program dedicated to improving health quality at the community level

Department of Health & Human Services
↓
CMS
↓
Quality Improvement Organizations
Sharing Knowledge, Improving Health Care, Services for Individuals & Communities

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11 SOW Tasks

Improve Coordination of Care

Prevent and Manage Diabetes

Improve Cardiac Health

Improve Medication Safety

Improve Nursing Home Quality

Reduce Hospital Infections

Improve Health Information Technology

Patient is at the center of care.

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CA Nursing Homes: A Statewide Culture of Quality and Success

All nursing homes started their QAPI journeys to maintain and improve safety and quality.

CA is #2 in the nation with 91% of nursing homes meeting Medicare's quality-measure goal.

917 nursing homes work with HSAG and committed to CMS quality initiatives.

176 nursing homes helped establish a national baseline rate for *Clostridium difficile* infections.

CA is #4 in the nation in antipsychotic medication reduction.

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NHQCC Participation in California


917 nursing homes
work with HSAG and
committed to CMS
quality initiatives.



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NHQCC Successes in California



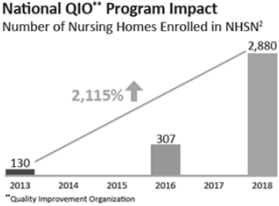
CA is
#2
in the nation
with **91%** of nursing homes
meeting Medicare's
quality-measure goal.

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NHQCC CDI Reporting Success into NHSN

National QIO™ Program Impact
Number of Nursing Homes Enrolled in NHSN²



Year	Number of Nursing Homes Enrolled in NHSN
2013	130
2016	307
2018	2,880

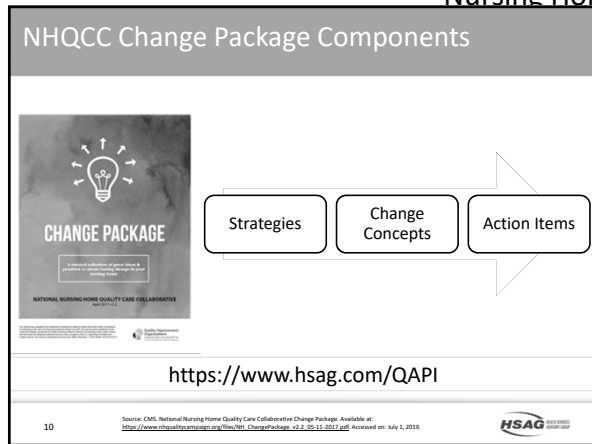
2,115% ↑

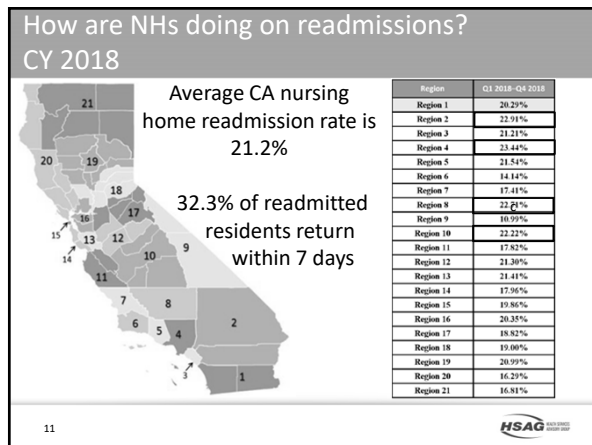
1. On-demand NHSN training videos
2. Data entry email alerts
3. Ongoing education
4. Monthly one-on-one technical assistance

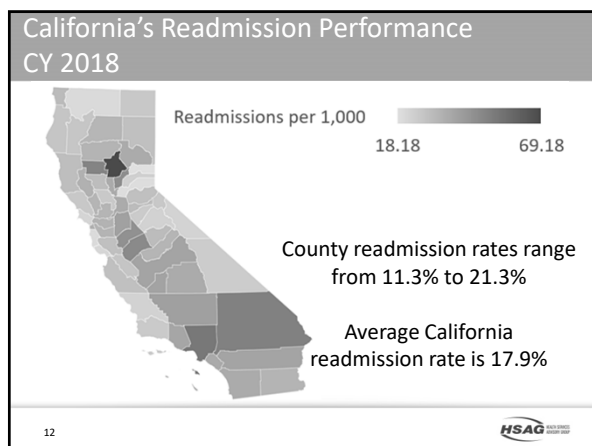
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Reducing Readmissions Preparation Program

www.hsag.com/ca-rrpp

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Patient Zone Tools

- Downloadable tools that can be adapted to help educate and assist patients in managing their condition at home.

www.hsag.com/zone-tools

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Five-Star Changes: April 2019

End the freeze on Health Inspection Star Rating

Improve the Quality Measure Domain

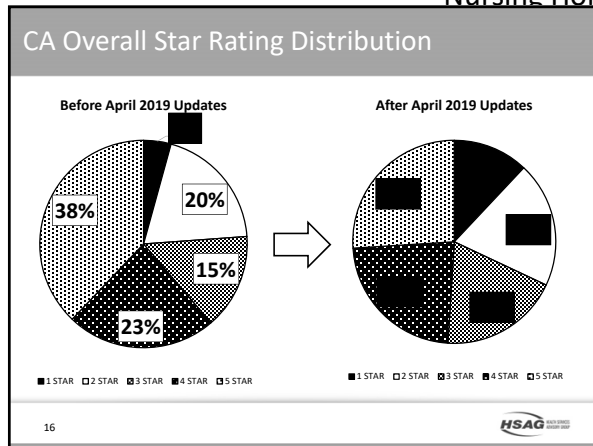
Improve the Staffing Domain

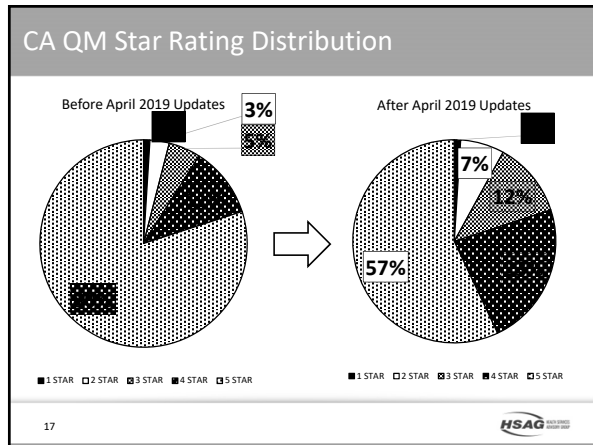
April 2019 Technical User's Guide: <https://go.cms.gov/2v6fMj1>

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Analyze Performance

Data monitoring is key!

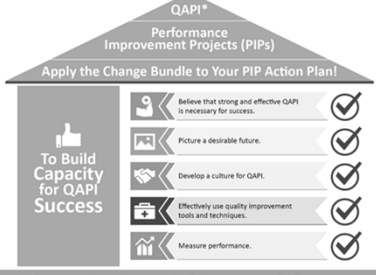


1. Identify data sources to analyze performance
 - High-risk medication
 - Adverse drug events
 - Opioid use
 - Healthcare associated infections
2. Identify areas of risk and solicit input and feedback

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Best-Practice Bundle: To Build Capacity for QAPI Success



To Build Capacity for QAPI Success

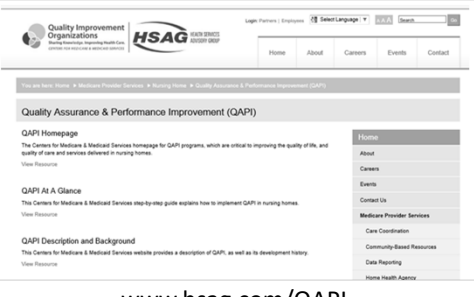
- 1. Believe that strong and effective QAPI is necessary for success.
- 2. Picture a desirable future.
- 3. Develop a culture for QAPI.
- 4. Effectively use quality improvement tools and techniques.
- 5. Measure performance.

Ensure healthy, safe residents. Build capacity for QAPI success.

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HSAG Tools and Resources



www.hsag.com/QAPI


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NHQQC Web Resources

Discover National Resources

- Quality Assurance & Performance Improvement (QAPI)
- Quality Measure Composite Score
- Antipsychotic Medication
- Care Coordination
- Healthcare-Associated Infections
- Mobility and Physical Restraints
- And more!



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Questions?

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Thank you!


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Health Services Advisory Group (HSAG)





 Quality Improvement Organizations
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES

 HSAG HEALTH SERVICES ADVISORY GROUP

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