

2016 Super Stars

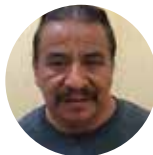


Gloria Acosta

Qualified Intellectual Disabilities Professional

30 plus years in long-term care

Gloria routinely spends long hours on the job and even comes in on her days off because she enjoys the work. The home relies on her knowledge, work ethic and supervisory skills. Because of her years of service, surveyors from the Department of Public Health are glad to see her each year! Gloria is an inspiration to everyone.



Oswaldo Del Aguila

Director of Environmental Services

33 plus years in long-term care

Ozzie also oversees Housekeeping and Laundry. He got a Windsor "Best in Class" ranking three years in a row for cleanliness and last year, he had a deficiency-free, life-safety survey. Ozzie is also a licensed contractor who has brought stability and leadership to his department. He is dedicated, ready to respond to any emergency, and he goes above and beyond to help any patient or family member.



Chita Cabaya

LVN Charge Nurse

27 plus years in long-term care

Chita has spent 25 years as an LVN in the same building. She is dedicated, committed and loyal to her residents. She encourages a new generation of nurses to maintain a high quality of care. Chita is a superstar among her fellow nurses and shines bright for her residents.



Gloria Castillo

RNA

36 plus years in long-term care

Gloria has a positive spirit that shines through as she cares for her residents. She successfully raised three sons as a single mom while working two jobs, and they are all college graduates. In spite of two knee replacements she has an abundance of energy. Gloria sees joy and beauty in a friendly smile or greeting and is extremely deserving of a Super Star award.

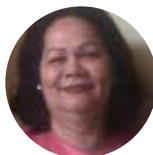


Allison Dickson

Central Supply Designee

28 plus years in long-term care

Allison has worked her way up the career ladder starting as a CNA and is making a difference at her facility. She has all the qualities of a great team player and makes the workplace her priority. Allison is organized and always on top of her game, making sure supplies are ordered and residents are in good hands. She's already been recognized internally as a behind-the-scenes, smooth operator.



Helen Docena

CNA

36 plus years in long-term care

Helen was hired at Willow Pass in 1980 and is celebrating more than three decades of service at the same facility. She is dedicated to her work and compassionate and loyal to her residents. A happy employee who never calls in sick, Helen is a great addition to the team.



Kelly Dykstra

Director of Environmental Services

29 plus years in long-term care

Kelly started as a housekeeper and now oversees the housekeeping, laundry and central supply teams. She puts the residents at the center of all she does. Always willing to roll up her sleeves, she demonstrates stewardship of facility resources and promotes safe work practices as well as good customer service.



Miguel Flores

Dietary Cook

27 plus years in long-term care

Miguel has been sharing his passion for cooking with residents at Century Villa for nearly three decades. He has an impeccable attendance record and a great work ethic. Miguel is a dedicated employee who gives 100 percent every day.



Dina Gonzalez

Activity Assistant

36 plus years in long-term care

Dina has had a successful career in long term care, serving as a CNA and an RNA before working in activities. She encourages residents to participate to their fullest ability and leads the Seniorize exercise program five days a week. Caring and compassionate, Dina says she feels God has given her a special job to serve.



Ernestina Hernandez

CNA

29 plus years in long-term care

Ernestina is known for the special effort she makes on behalf of her residents. She helped one resident collect recyclables so he could buy personal items with his own money. She has purchased bobby pins for another resident who wanted her hair fixed. Ernestina treats all her residents like they are family. Her husband also works at the facility and together they have 56 years of combined service.



Helen Herring

Treatment Nurse

31 plus years in long-term care

Helen checks her ego outside the building when she comes to work. As an LVN treatment nurse, she is open, welcoming and ready to listen. She respects the residents, staff, visitors and the medical staff and there isn't anyone who doesn't feel safe with Helen. She worked her way to being a first rate nurse after starting her career as a committed housekeeper and devoted CNA for six years. She's been an LVN for 25 years.



Emma Lagoy

Ward Clerk

27 plus years in long-term care

Emma exemplifies the phrase "team player" and always goes above and beyond. A former CNA and medical assistant, she has been working in medical records for over 25 years. She effortlessly assisted the entire building in transitioning from paper charting to electronic medical records. Emma knows all the residents and families on her floor and is able to intervene and provide support to the inter-disciplinary team in providing care.



Felicidad "Fely" Magsino

CNA

29 plus years in long-term care

Fely has been a CNA at Glendora Grand since 1987. She also worked simultaneously for 25 years at another SNF. After her oldest daughter lost her battle with cancer, she thought about retirement, but somehow found the strength to continue. The love she has for her patients – and her positive relationships with her co-workers – has given her strength to keep "giving her all."



Josephine Melendez

Cook

31 plus years in long-term care

Josie cooks in the Fresno area at four different facilities. The residents are fortunate to have her prepare meals and they can tell when she isn't working because the food just "doesn't quite taste the same." Josie makes it her mission to go out and talk to the residents to see how they liked the meal. She cooks from the heart and residents feel the love through her exceptional cooking.



Barbara Olvera

RNA/Resident Care Specialist

33 plus years in long-term care

An exceptional worker, Barbara personifies compassionate care and brings hope and joy into the lives of her residents. They are always happy to see her. She works hard, is loyal, punctual and always willing to offer a helping hand. Barbara's positive attitude and love for her residents makes her a superstar.



Marina Quintero

CNA

42 plus years in long-term care

Over the past 4 decades, Marina has been instrumental in enhancing the quality of life for residents; most recently in a special dementia care unit. She uses wisdom and expertise in assisting residents and families adjust to their new environment. She has an upbeat, enthusiastic style and a dedication to resident-centered care. As a mentor she has shared her knowledge and lessons learned with others. Her peers truly value her passion, honesty and humility.



Alcadia Sarmiento

CNA

35 plus years in long-term care

While working in housekeeping, Alcadia jumped at the opportunity to become a CNA when a supervisor recognized her devotion to residents and offered to pay for her nursing certification. She continues to brighten the lives of residents with her bubbly spirit and her words of encouragement. She thrives at motivating residents to participate in their restorative nursing programs. She says work is easy when you love what you do, and love helping others.



Kim Strahl

CNA

32 plus years in long-term care

Kim has survived new administrator's, DONs and even owners for 3 decades with a smiling face and positive attitude. She never lets life get in the way of her work ethic or dedication to the patients and she thrives on providing exceptional one-on-one care. Kim comes to work early every day and her experience, caring and dedication make her a true super star.



Pam Walker

Business Office Manager

30 plus years in long-term care

Pam started as an account clerk, and now she is the go-to person for staff who need to navigate the county government bureaucracy. She is in charge of electronic records and has a global view of facility systems and operations. She is always available to train staff. An excellent teacher with a gentle manner, she is patient and respected by all at Edgemoor and beyond.



Sharon Zeno

CNA

31 plus years in long-term care

Sharon listens and gets to know the history and personal preferences of each of her residents. With consistent assignment in place in the facility, she cares for the same residents each day, allowing her to provide personalized care. Sharon also trains new CNAs to encourage resident independence. A team player, she is a role model and inspiration for other CNAs, teaching them the benefits of providing care that is gentle and respectful.