

Schedule of Events

Sunday, November 12

8:00 AM - 3:00 PM

8:00 AM - 5:00 PM

9:00 AM - 4:50 PM

Noon - 7:00 PM

1:00 - 2:50 PM

Golf Tournament

Nursing Home Leader Academy of Excellence

Developmental Services Conference

Convention Registration

Breakout Session

Hiring Smart, Disciplining Effectively and Knowing When to Fire BRN, NHAP (2)

Representing Davis Wright Tremaine LLP:

Karen A. Henry | Camilo Echavarria | Emilio Gonzalez | Julie Capell

The employee life cycle can be difficult to navigate, with potential pitfalls that can expose your business to costly litigation. An experienced panel of employment attorneys from Davis Wright Tremaine will review the most common challenges employers face in hiring, disciplining, and firing. Topics will include employee and employer misuse of social media, performance feedback and workplace investigations.

Breakout Session

Life Safety Compliance: Same Mission - New Editions BRN, NHAP (2)

Stan Szyptek, CAHF Life Safety Consultant/President | Fire and Life Safety Inc

New challenges in life safety code compliance are emerging. This informative session focuses on the critical mission of compliance, the significant changes underway and new tools to help ensure a safe environment of care.

Indian Canyons
Golf Resort

Pueblo A B

San Jacinto

Ballroom Lobby

Mojave Learning Center

Chino A B

Convention Center
Mesquite G & H

Convention Center
Smoketree F

Convention Center
Agua Caliente

Mojave Learning Center

Chino A B

Mojave Learning Center

1:00 - 6:00 PM

2:00 - 3:50 PM

3:00 - 3:50 PM

Exhibitor Move-In & Exhibitor Registration

Products & Services Committee

QCHF Board of Trustees

Breakout Session

Informal Dispute Resolution and Independent Informal Dispute Resolution BRN, NHAP, MCLE (1)

James Napoli, Attorney, J.D. | Hanson Bridgett

The class explains both the informal resolution and the independent informal dispute resolution processes. Also addressed: how to prepare both kinds of resolution papers, and strategies for deciding which to use.

Breakout Session

Don't Let Your Next Survey Be a Disaster BRN, NHAP (2)

Jason Belden, Disaster Preparedness Program Manager | CAHF

This session will make sure you meet all of the elements of the new requirement for your next survey. The class will cover what surveyors are looking for, what questions they will be asking the facility administration and staff, and what documents they will ask to see.

3:00 - 4:50 PM

4:00 - 4:50 PM

Breakout Session

Incapacitated, Unbefriended Residents BRN, NHAP, MCLE (1)

Mark Reagan, Attorney | Hooper, Lundy & Bookman

Karl Steinberg, MD, CMD, HMDC, Chief Medical Officer |

Mariner Health Care Central

The use of Health & Safety Code 1418.8 (the Epple Bill) for incapacitated and unbefriended LTC residents for the purposes of informed consent continues to be a controversial issue in the courts. This class provides an update on litigation involving the use of this section and direction for best practices.

Schedule of Events

4:00 - 4:50 PM



Business Management Committee

Convention Center
Agua Caliente

5:00 - 7:00 PM



HPSI Welcome Reception - Stardust Soiree

A throwback to mid-century Palm Springs

Terrace &
Ballroom Lobby

Monday, November 13

6:00 - 6:45 AM



Wellness Activity - Walk/Run Group | Yoga (mats provided)

See Page 19

6:30 - 9:30 AM



Exhibitor Move-In

Convention Center

6:30 AM - 2:00 PM



Exhibitor & Show Pass Only Registration

Convention Center
Mesquite G & H

7:00 AM - 4:30 PM



Convention Registration

Ballroom Lobby

8:00 - 9:50 AM



Super Star Breakfast

Keynote Speaker - Kirk Bloodsworth, *The Gift of Freedom*

Sponsored by ReNew Health Group

California Ballroom
& Lobby

10:00 - 11:30 AM



Revenue Cycle Improvement Task Force Meeting

Convention Center
Smoketree A B

10:00 AM - 2:00 PM



EXPO OPENS

Featuring CE sessions, live music, specialty coffees, buffet lunch, Head Shot Lounge, lots of great prizes and...puppies!

Convention Center

Expo Solutions Showcase

Convention Center
Primrose A

10:10 - 11:00 AM



Solutions Showcase

Sepsis - Treat and Prevent BRN, NHAP (1)

Patti Baicy, Director of Clinical Services

Patricia Howell, RN, BSN, WCC, Clinical Support Manager |

McKesson Medical-Surgical

Sepsis is the most common admitting diagnosis for patients that are transferred to hospitals from many skilled nursing facilities. The session will help you consider the impact that sepsis has on your patients and their families as well as offer treatment solutions that can reduce the likelihood of occurrence.

Sponsored by McKesson Medical-Surgical

Convention Center
Primrose A

11:10 AM - Noon



Solutions Showcase

Benchmarking: Understanding Metrics and How to Drive Change BRN, NHAP (1)

Tiffany Karlin, Partner & Director of Healthcare Services | Mueller Prost CPAs & Business Advisors

Learn how to unlock opportunities with benchmarking. The presentation will discuss what benchmarking is, why it's important and common performance indicators.

Sponsored by Mueller Prost CPAs & Business Advisors

12:10 - 1:00 PM



Solutions Showcase

Diagnosis and Treatment of Venous Stasis Disease

BRN, NHAP (1)

Robert Marriott, M.D., Reconstructive Surgeon | Advantage Surgical & Wound Care

Understand epidemiology, prevalence and risk factors of venous stasis insufficiency, anatomy and physiology of the venous system as well as signs and symptoms of venous related skin changes and ulcers.

Sponsored by Advantage Surgical & Wound Care

Schedule of Events

1:10 - 2:00 PM

Solutions Showcase

Fall Prevention and Treatment BRN, NHAP (1)

Rosalie Evans, Clinical Program Consultant | Accelerated Care Plus

This session discusses current information on fall prevention, assessment and treatment using physical agent modalities in conjunction with therapeutic exercises, balance training and ADL's. The design and implementation of skilled, evidence based rehab programs will also be discussed.

Sponsored by Accelerated Care Plus

Convention Center
Primrose A

1:00 - 1:50 PM

Nurses Council Business Meeting

Santa Rosa

AHCA Committee Representative Meeting

Convention Center
Agua Caliente

2:00 - 2:50 PM

CDPH Update

Cassie Dunham, Chief of Field Operations, L & C Program | CDPH

Convention Center
Primrose B

3:00 - 3:50 PM

Breakout Session

The Challenges of EHR: Documentation and Legal Issues BRN, NHAP, MCLE (1)

Mark Reagan, Attorney | Hooper, Lundy & Bookman
Rhonda Anderson | Anderson Health Information Systems

The use of electronic health records (EHR) in skilled nursing facilities presents many challenges, primary among them: how to replicate a record in a comprehensive and accurate manner. The class will explore the challenges associated with EHR and resulting legal issues.

Chino A B

Breakout Session

New Staffing Requirement: It's Not Just 3.5 BRN, NHAP (1)

Lisa Hall, Director of Regulatory Affairs | CAHF
Jeff Sandman, Director of Reimbursement | CAHF
Matt Robinson, Director of Legislative Affairs | CAHF

This panel discussion will review the new requirement for 3.5 nursing hours per patient day, and the 2.4 hours that must be from certified nursing assistants. We'll dive into the language of the bill, its new mandates and its proposed waivers. You'll also learn how to keep track of the hours and the financial impact of this new rule to both facilities and the state.

Pueblo A B

Breakout Session

Quality Starts at the Top BRN, NHAP (1)

Jason Murray, President/CEO | Providence Group Inc
Julianne Williams, CEO | Dycora Transitional Health & Living
Michael Wasserman, CEO | Rockport Healthcare Services
Moderated by Jim Gomez, President/CEO | CAHF

Understand the effectiveness of mission-driven leadership in long-term care and follow along for strategies for empowering and engaging staff to be champions of quality. Learn how corporations are operationalizing QAPI throughout their organizations.

Mojave Learning Center

Breakout Session

Do Ask, Do Tell: Considerations for LGBT Resident Care

BRN, NHAP (1)
Claire Enright, BSN, RN-BC, RAC-CT, Executive Director | QCHF
Tim Vincent, MS | Independent Consultant

There are more than three million older adults who identify as lesbian, gay, bisexual and transgender in the U.S. This workshop prepares long term care providers and managers to create inclusive services for the burgeoning LGBT older adult population and provides recommendations for best practices.

Santa Rosa

3:45 - 4:15 PM

Wellness Activity - Office Relaxation | Hand and Chair Massages
| Food on the Fly

See Page 19

Schedule of Events

4:00 - 4:15 PM



Snack Break

Ballroom Lobby

4:15 - 6:15 PM



CAHF House of Delegates Session 1

California Ballroom

State of Association - Jim Gomez, CAHF CEO/President
Chairman's Address - Julianne Williams, CAHF Chairman of the Board
Nominations & Speeches for Statewide Officers, Regions 1, 3 & 5 Chairs & Vice Chairs

6:15 - 7:00 PM



Reception for Jim Gomez

Ballroom Lobby

Tuesday, November 14

6:00 - 6:45 AM



Wellness Activity - Walk/Run Group | Advanced Boot Camp workout

See Page 19

7:00 AM - 4:00 PM



Convention Registration

Ballroom Lobby

8:00 - 9:50 AM



CAHF House of Delegates Session 2

California Ballroom

Keynote Speaker - Adam Christing, *You Can Do Magic*
Sponsored by Plum Healthcare

9:00 AM - 2:00 PM



Exhibitor & Show Pass Only Registration

Convention Center
Mesquite G & H
Convention Center
Primrose A

10:00 - 10:50 AM



Associate Council

Convention Center
Primrose A

Breakout Session

Crisis Management: Online Reviews and Your Facility
with Shrey Bhatia, CEO of reputation.com BRN, NHAP (1)

Shrey Bhatia, CEO | reputation.com

Chino A B

One negative online review can have serious consequences for your facility and your reputation. A Silicon Valley CEO breaks down the latest trends in social media searches and online reviews and their impact on your operation. Learn about strategies to help you stay ahead of the negative chatter.

Sponsored by reputation.com

Breakout Session

Secrets to Success in QASP BRN, NHAP (1)

Pam Kaiser, RN | PointRight

Mojave Learning Center

While it's true that "successful QASP" is a by-product of successful care delivery, focusing on key structure, process and outcome measures is key. Coupled with deep insights into the technical details surrounding QASP, you can also bridge the gap between clinical quality and your financial objectives. This session brings together your financial and clinical teams to share "secrets to success in QASP."

Breakout Session

The New Requirement for Facility Assessment BRN, NHAP (1)

Kathy Hurst, Attorney | Morris Polich & Purdy LLP

Rhonda Anderson, President | Anderson Health Information Systems Inc

Moderated by Lisa Hall, Director of Regulatory Affairs | CAHF

Convention Center
Smoketree A B

The new Requirements of Participation include a facility assessment to understand your business and complete your QAPI plan. In this session, we will review use of a newly-created facility assessment tool.

PAC Board

Convention Center
Agua Caliente

11:00 AM - 2:00 PM



EXPO OPENS

Featuring CE sessions, live music, specialty coffees, buffet lunch, Head Shot Lounge, lots of great prizes and...puppies!

Convention Center



Big Shot Booth: Free Flu Shots for Attendees

Booth 102



Expo Solutions Showcase

Convention Center
Primrose A

Schedule of Events

11:10 AM - Noon

Solutions Showcase

SNF Consolidated Billing Tips & Tricks BRN, NHAP (1)

Bill J Ulrich, President/CEO | CBSI/SNFcb.com

One of the greatest challenges to a SNF is the bundling of services for Medicare Part A rate. Find out what services are bundled back to SNFs and under what circumstances. Know best practices for understanding arrangement agreements with suppliers of these services.

Sponsored by CBSI/SNFcb.com

Convention Center
Primrose A

12:10 - 1:00 PM

Solutions Showcase

New Survey? No Problem BRN, NHAP (1)

Ellen Sandler Kuebrich, Chief Sales and Marketing Officer | Providigm

Identify how the new "hybrid" survey process differs from the current process. There's understandable concern and curiosity about the new process and how to prepare. This session will detail the survey process, what to expect, and how to succeed.

Sponsored by Medline Industries

1:10 - 2:00 PM

Solutions Showcase

Facilitating Technology-Enabled Post-Acute Care Transformation BRN, NHAP (1)

Maria Arrellano, MS RN, Clinical Product Manager | American HealthTech

Jody Harbour, Product Leader | American HealthTech

In this session, explore six of the most critical business processes through case studies from some of California's leading post-acute providers. Explore some of the most vital KPIs (Key Performance Indicators) that should be tracked by every post-acute provider in today's challenging -- and ever-changing -- healthcare environment.

Sponsored by American HealthTech

2:00 - 3:50 PM

GR Payment Subcommittee

Santa Rosa

GR Workforce Subcommittee

Convention Center
Agua Caliente

Public Advocacy Committee

Convention Center
Smoketree F

Breakout Session

Staff Retention: Understanding and Keeping Valuable Employees BRN, NHAP (2)

Carolyn J. Carver, CEO | Carolyn J. Carver Consulting & Training

A leader is only a leader when they have followers. Are you providing leadership so your employees have an opportunity to be successful? This two-hour workshop will demonstrate how to engage and retain employees through positive and effective communication.

Chino A B

Breakout Session

Understanding QASP BRN, NHAP (2)

Mike Williams, VP of Operational Systems | Ensign Services

Terry Sheets, OTR, MHA, RAC-CT, CCO | Meritage Healthcare

The key to QASP success is understanding its underlying elements and how they are measured by the state. We'll discuss best practices, where to find the most up-to-date benchmarks and how to monitor your own outcomes for maximum performance.

Mojave Learning Center

Sponsored by CAHF's Independent Owner/Operators, Non-Proprietary Conference & Multi Facility Owners

Schedule of Events

	Breakout Session Behavioral Health Conference: Reducing Unnecessary Meds BRN, NHAP (2) D Michael Splain, ACSW/LCSW/CHT LTC Social Services Consultant <i>Stress management is critical for the well-being of both health care professionals and our residents. This class provides stress reduction techniques for both, including light hypnosis.</i>	Andreas
	Breakout Session Fraud & Abuse BRN, NHAP, MCLE (2) Mark Johnson, Attorney Hooper, Lundy & Bookman Scott Kiepen, Attorney Hooper, Lundy & Bookman <i>We'll be discussing current fraud and abuse issues, including several cases involving the False Claims Act, and possible approaches to government investigations in health care from the new administration.</i>	Convention Center Smoketree A B
2:00 - 6:00 PM	Exhibitor Move-Out	Convention Center
6:00 - 7:00 PM	Pre-Banquet Cocktail Reception	Ballroom Lobby
7:00 - 10:00 PM	Installation Banquet - Club CAHF Entertainment by <i>The Zippers</i>	California Ballroom
10:00 PM - 1:00 AM	After Banquet Party Sponsored by Diagnostic Laboratories	San Jacinto

Wednesday, November 15

6:00 - 6:45 AM	Wellness Activity - Walk/Run Group	See Page 19
7:00 AM - 3:00 PM	Convention Registration	Ballroom Lobby
8:00 - 9:50 AM	Chapter Presidents, Regional and Conference Chairs Meeting	Pasadena
	Breakout Session Regulatory Hot Topics BRN, NHAP (2) Lisa Hall, Director of Regulatory Affairs CAHF <i>With regulations in a constant state of change, and a new administration in Washington, DC, there's lots to absorb. This session will cover the latest state and federal regulatory issues and topics so you can provide care with competence and confidence.</i>	Mojave Learning Center
	GR Quality Improvement Subcommittee	Sierra
	GR Legal Subcommittee	Ventura
10:00 - 11:50 AM	Breakout Session Reimbursement Hot Topics BRN, NHAP (2) Jeff Sandman, Director of Reimbursement CAHF <i>Ten months into a new presidential administration, what are the top issues in long term care that you need to understand, and how do these issues affect reimbursement here in California? In our continuing Hot Topics series, we get to the root of what you need to succeed.</i>	Mojave Learning Center
	GR Regulatory Subcommittee	Sierra
	Convention Committee	Ventura

Schedule of Events

Noon - 12:50 PM

Breakout Session *P is for Patient Care*

Providing Person Centered Care - Can Bioethics Resources Help? BRN, NHAP, MCLE, P (1)
Chris Wilson, RN, JD, MS-HCE, Partner | Tyler & Wilson

New CMS regulations place emphasis on "person-centered" care. How can we support resident choice and control in our residents' daily lives? We'll examine how applying bioethics principles and evaluation into care planning can provide better quality and happier residents.

Mojave Learning Center

Noon - 2:00 PM

Government Relations Committee

Pasadena

1:00 - 1:50 PM

Breakout Session *P is for Patient Care*

Prescription QAPI From Your Medical Director BRN, NHAP, P (1)
Budgie Amparo, RN, MSN, Senior VP/Quality & Risk Mgmt | Rockport Healthcare Services
Mike Wasserman, CEO | Rockport Healthcare Services

Is your medical director engaged in the QAPI process? We'll introduce an online collaborative and strategic approach to aligning your quality goals across your clinical staff for QAPI success and performance.

Mojave Learning Center

2:00 - 2:50 PM

Breakout Session *P is for Patient Care*

Pain - QMs Moving Your Numbers BRN, NHAP, P (1)
Angela Zuick, RN | Medline Industries

Pain management can be complicated, so we'll explore how to utilize MDS coding to improve a plan of care. We'll cover the methods commonly used to assess pain, the quality-of-life implications of not treating it and how to best create a plan of care.

Mojave Learning Center

2:00 - 3:00 PM

CAHF Board of Directors

Sierra

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MCKESSON

McKesson works to develop and deliver solutions that help to reduce costs and improve quality through a comprehensive offering of medical-surgical supplies, medical equipment and health care technology-related services. Clients include physician offices, surgery centers, long-term care facilities and home care businesses across the country.

CE KEY

Approval for the following has been requested

N = NHAP

P = NHAP-P

B = BRN

L = MCLE

1 CE = 1 Hour

2 CE = 2 Hours

Special Events

Annual Golf at Indian Canyons Golf Resort Sunday, November 12 | 8:00 AM

Indian Canyons Golf resort is known as the jewel of Palm Springs and the Coachella Valley. The North Course was a famous haunt of Hollywood celebrities and former presidents. The South Course has been one of the top rated public courses in the Valley since its redesign in 2004. Both Courses are set among 550 acres on the Agua Caliente Indian Reservation.

GOLF



Kirk Bloodsworth *The Gift of Freedom*

Kirk Bloodsworth, the first person to be sentenced to death and then exonerated as a result of DNA testing, shares his compelling story of injustice and triumph.

Monday, November 13 | 8:00 - 9:50 AM
SUPER STAR BREAKFAST

STARDUST SOIREE

Sunday, November 12 | 5:00 - 7:00 PM

CAHF's Welcome Reception takes on the mood of a mid-century shindig. Enjoy favorite foods from the atomic era and entertainment to match.

Afterwards, head out to Palm Springs main street for your choice of countless restaurants, shopping and fun all within walking distance.

Presented by



Get your **FREE FLU SHOT**
at Booth 102 on the expo floor.

Tuesday, November 14 | 11:00 AM - 2:00 PM

BIG SHOT BOOTH

EXPO

Explore new products, find solutions to problems, make new friends and have fun at our 225+ booth expo!

SHOW HOURS

Monday 11/13
10:00 AM - 2:00 PM

Tuesday 11/14
11:00 AM - 2:00 PM

Includes lunch

NEW HOURS with LUNCH!

Get a free magazine-quality portrait at the new Head Shot Lounge then stop by the Paws & Hearts Animal Assisted Therapy booth for a little love from man's best friend. Treat yourself to a specialty coffee, listen to live music and sit in on a session or two at the Expo Solutions Showcase. Enjoy a buffet lunch both show days and don't forget the thousands of dollars in great prizes with Flamingo Bingo, the Expo Treasure Hunt and Mega Cash Giveaway!

HOUSE OF DELEGATES 2

Tuesday, November 14 | 8:00 - 9:50 AM

Adam Christing *You Can Do Magic*

Keynote speaker (and magician) Adam Christing shares his wit and wisdom with a heaping helping of humor, inspiration and empowerment. Ranked among the top speakers in the US, Adam will share the steps to finding your voice and inventing a life of legend.



The Zippers

Join us for an all new Club CAHF with entertainment provided by The Zippers. Dance the night away!



Tuesday, November 14 | 7:00 - 10:00 PM
INSTALLATION BANQUET

Wellness Activities

Monday, November 13



WALK/RUN GROUP

6:00 AM • Hotel Lobby

Enjoy a brisk morning walk or run with a group of your peers before a great day of education and Expo fun.



YOGA

6:00 AM • Convention Center East Lawn

Refresh and relax with a group yoga session. Stretch out your stresses. Yoga mats provided.



Office Relaxation

3:45 PM • Agua Caliente

Jennifer Yockey from Yoga Alliance gives us a few tips on stress management and relaxing at your desk.



Hand and Chair Massages

3:45 PM • Ballroom Lobby

Take a few minutes for yourself and get a little TLC from the professionals at Spa del Sol.



Food on the Fly

3:45 PM • Smoketree F

Jo Miller from Meals for All will show you how to eat healthy “on the fly” for the busy health care professional with limited time.

Tuesday, November 14



WALK/RUN GROUP

6:00 AM • Hotel Lobby

Enjoy a brisk morning walk or run with a group of your peers before a great day of education and Expo fun.



Advanced Boot Camp Workout

6:00 AM • Convention Center East Lawn

Get your heart started and sweat rolling with an intense workout routine with mighty Matt Robinson.

Wednesday, November 15



WALK/RUN GROUP

6:00 AM • Hotel Lobby

Enjoy a brisk morning walk or run with a group of your peers before a great day of education and Expo fun.

Wellness Activities sponsored by:



HansonBridgett