

# DEL CALLAWAY

## ADMINISTRATIVE EXCELLENCE AWARD

### 2016

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**Linda Lindsey, Administrator, Bayside Care Center, Morro Bay**

Linda has 30 years in long term care with 17 years as a licensed administrator. She started her career as a dietician but felt she could make a better contribution in administration. She has worked for Compass Health since 2004. She spends timeless hours at the facility, is always available and focuses on helping her team acquire leadership skills for the benefit of residents and families. She sees the big picture yet demonstrates that details make the difference in quality care by making sure for example that dietary has a particular flavor of yogurt for a resident. She finds joy in her work and helps lift up staff when necessary.

Under her leadership, Danish Health Care received an AHCA Bronze Quality award in 2006. In 2010, her team won a CAHF Excellence in Programming award for Disaster Preparedness. She then implemented that program in other Compass facilities. In 2012, she was the recipient of the national Marvin Silver Standard of Excellence Award by Senior Crime Stoppers. She won a 2014 Showcase award for her Farmer's Market Community Outreach program, where residents sell home-

made soap at the local Farmer's Market and donate the proceeds to charity. Her Therapy Garden grows food that is incorporated into fresh meals for residents and some residents help grow the food. She instituted a 24-hour Snack Shack area. Her team building philosophy is built on her motto of "lead by example."

She has established meaningful relationships with local legislative offices and district staff and coordinated a visit by Assembly member Katcho Achadjian to Arroyo Grande. She has served as the Central Coast Chapter vice president since 2013.